

Coins Deposit Machine (CoDM)

Frequently Asked Questions (FAQ)

1. What is Coin Deposit Machine (CoDM)?

CoDM is a self-service machine that allows customers to deposit coins into their AmBank or AmIslamic Bank Savings or Current Account.

2. How does the CoDM work?

- a. Enter customer's account number and telephone number when prompted on the CoDM screen.
- b. Pour coins into the coins deposit tray and wait until the machine completes counting the coins.
- c. Once completed, a receipt will be printed as an acknowledgement of deposit. Please retain the printed receipt for your record.

3. Who are eligible to use this service?

This CoDM is only for the usage of AmBank and AmIslamic Bank Savings and Current Account holders. Any deposit to other types of accounts such as loans or fixed deposit account will not be accepted.

4. What are the operating hours?

The CoDM service is available during banking hours Monday to Friday from 9.00 am to 4.30 pm.

5. Are there any service fees or charges imposed?

This service is provided free of charge.

6. When will the funds be available in the account?

Any coins deposit transaction performed before 4.00pm will be credited into customer's account before 6.00pm on the same day while deposit made after 4.00pm will be credited on the next working day.

7. What are the types of coins accepted by the machine?

CoDM accepts new and old designs of Malaysian coins in the following denominations:

5 cents; 10 cents; 20 cents; 50 cents

8. Where are the machines located?

The machines are available at 13 AmBank branches as listed below:-

1. Berjaya Times Square Branch, Jalan Imbi, Kuala Lumpur
2. Kepong Baru Branch, Kepong
3. Bandar Puteri Branch, Puchong
4. Bandar Kinrara Branch, Puchong
5. Ampang Point Branch, Kuala Lumpur
6. Persiaran Sultan Ibrahim Branch, Klang
7. Palmbase Branch, Klang
8. Bandar Country Homes Branch, Rawang
9. Putrajaya Branch, Wilayah Persekutuan Putrajaya
10. Taman Connaught Branch, Cheras
11. Seri Kembangan Branch, Seri Kembangan
12. Rasah Jaya Branch, Seremban
13. Skudai Branch, Johor