

e-AmPayDay Customer Security Administrator (CSA) Guide



Version: 26.07.2016

Introduction

e-AmPayDay is a web-based solution that enables corporate clients to perform Salary and Statutory payments. The type of payment modes currently available in the system are **GIRO** and **IFT** only.

CSA or Customer Security Administrator is the administrator assigned by the authorized signatories with the following roles;

- a) Primary Security Administrator acknowledges recipient of tokens and Secondary Security Administrator to acknowledge recipient of PIN Mailers
- b) To create and manage other users for instance to initiate and approve transactions
- c) To ensure users do not share their ID and Pin
- d) To be either a **Payment Maker** or a **Payment Authorizer** or **BOTH**

Access will be blocked if any CSA or users continue to login into e-AmPayDay after 3 attempts of wrong Response. To unblock the access, please contact our Helpdesk at +603 2381 8800

To access e-AmPayDay, kindly visit <u>https://epayday.e-ambiz.com.my/</u>.

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Introduction Inquiries

- User Login Activity
- <u>Activity Suspend User</u>
- <u>Credit Date Changes</u>

Add Group

- <u>Maker</u>
- <u>Checker</u>

Account Access

- Maker
- <u>Checker</u>

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- <u>Maker</u>
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Add User

- <u>Maker</u>
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- <u>Maker</u>
- <u>Checker</u>

Reactivate user

- <u>Maker</u>
- <u>Checker</u>

<u>Helpdesk</u>

For help on e-AmPayDay, you may contact our Client Support Group at: T | +603 2381 8800



				rage 5 hom 5
✓ Inquiries- User	r Login Activity			
				Introduction Inquiries • User Login Activity • Activity Suspend User
User Login Activity	/ Inquiry			Credit Date Changes
Login Date/Time *	: 02/02/2016	Submit	Clear Cancel	Add Group <u>Maker</u> <u>Checker</u> Account Access
	: 03/08/2016			<u>Maker</u> <u>Checker</u>
	Login Date/Time	Logout Date/Time	Status	Permission
AUTH1-AF009005	03/08/2016 10:07:12 AM	03/08/2016 10:09:04 AM	Inactive	• <u>Maker</u>
AUTH1-AF009005	02/08/2016 04:36:50 PM		Inactive	• <u>Checker</u>
AUTH1-AF009005	02/08/2016 03:37:18 PM		Inactive	Add User • Maker
	Summary activities	of the user login will then be displayed		 <u>Checker</u> <u>Assign User Group</u> <u>Maker</u> <u>Checker</u> <u>Transaction Authorisation</u>

- Maker
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🛨 Inquiri	es- Acti	vity Suspend	l User					
Active Suspend	User Inqui	iry						Introduction Inquiries • User Login Activity • Activity Suspend User
* Denotes Mandatory	Fields					S	ubmit Clear Cancel	<u>Credit Date Changes</u> <u>Add Group</u> <u>Maker</u> <u>Chaster</u>
User Status *		: Al 🗸						<u>Checker</u> <u>Account Access</u> <u>Maker</u>
Login ID	User Status	Token Serial Number	Group	Full Name	Contact Number	Created By	Created Date	• <u>Checker</u>
MAKER1-AG013293	Active	AG013293	MAKER	MALIANA		10017906	28/01/2016 06:24:11 PM	Permission • Maker
ADMIN1-AH013259	Active	AH013259	CSA MAKER	LEONG	0178181806	10017906	28/01/2016 06:24:11 PM	• <u>Checker</u>
ADMIN2-AH013234	Active	AH013234	CSA CHECKER	FOON	0165538546	10017906	28/01/2016 06:24:11 PM	Add User
AUTH1-AF009005	Active	AF009005	MAKER	XAVIER		10017906	28/01/2016 06:24:11 PM	 <u>Maker</u> <u>Checker</u>
Page 1 Export options: <u>CSV </u>	PDF	1			1	1		Assign User Group • <u>Maker</u> • Checker

Summary of users status will then be displayed

<u>Helpdesk</u>

• Maker

• Checker

Reactivate user

<u>Maker</u>
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Transaction Authorisation



🛨 Inquirie	s- Credit Da	ate Changes				I NAVIGATION
quinte						Introduction
Credit Date Cha	nges Inquiry					 Inquiries User Login Activity
	iges inquity					Activity Suspend User
					Submit Clear Cancel	• <u>Credit Date Changes</u>
Type of Payroll *	. 54	ARY -				Add Group
Batch ID					Π	• <u>Checker</u>
Credit Date From *	. 04/0	6/2016			E	Account Access
Credit Date To *	03/0	8/2016				• <u>Maker</u>
						• <u>Checker</u>
Batch ID	Initial Credit Date	Adjusted Credit Date	Credit Date Amend Stage	Agreed By	Agreed Date/Time	Permission • Maker
2160801660300000	02/08/2016			XAVIER	02/08/2016 04:39:13 PM	• <u>Checker</u>
2160801658900000	01/08/2016			XAVIER	01/08/2016 09:20:08 AM	Add User
2160701658800000	29/07/2016		UPLOAD	XAVIER	29/07/2016 03:41:26 PM	<u>Maker</u> Checker
2160701658700000	29/07/2016		UPLOAD	MALIANA	29/07/2016 03:37:04 PM	
2160701658600000	29/07/2016		UPLOAD	MALIANA	29/07/2016 03:21:04 PM	Assign User Group <u>Maker</u>
			6	ł		• <u>Checker</u>
			X			Transaction Authorisation
		Summa	rv of credit date			 <u>Maker</u> Checker
		changes	s of that particular			
		payroll	will then be displayed			• <u>Maker</u>
						Checker
						<u>Helpdesk</u>

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Checker has approve this action

Group Description * : CHECKER

Approval Status

: Pending Add

NAVIGATION ✓ Add Group - Checker Introduction Induiries **User Login Activity** ✓ Logout ► User Groups **Activity Suspend User Credit Date Changes** Reject Approve Inquiries And Reports Add Group Description Modify Description Account Access Approval Status Permissions User List Maker 1 Administration Checker AUTHORISER Approved 1 Click on Administration 7 7 2 Default Authorisor Approved Account Access Customer Maker Administration 1 2 7 7 CSA CHECKER Approved Checker Company Profile CSA MAKER Approved Click on User Groups User Groups 2 Permission and Users and Users Maker Z MAKER Approved Account Checker Access 1 CHECKER Pending Add Transaction Add User Click on Modify Description Icon 3 Authorisation Maker indicated in green Checker **Assign User Group** Maker User Groups and Users Checker **Transaction Authorisation** Modify Group Click on Approve to accept the Maker

group creation

<u>Checker</u>

Reactivate user

• <u>Maker</u>

Approve Reject Cancel

<u>Checker</u>

<u>Helpdesk</u>

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Add Group - Checker

Selected Group successfully approved



Once approved, it will indicate "Selected Group successfully approved"

User Groups

				Approv	e Reject
Description	Approval Status	Modify Description	Account Access	Permissions	User List
AUTHORISER	Approved				1
Default Authorisor	Approved				
CSA CHECKER	Approved				
CSA MAKER	Approved				
MAKER	Approved				
CHECKER	Approved				

User Groups			Alternatively, you group creation by 6a and Click Appr	can also approve the ticking the box indica	ted Approve	e Reject
	Description	Approval Status	Modify Description	Account Access	Permissions	User List
	AUTHORISER	Approved				2
	Default Authorisor	Approved	1			2
	CSA CHECKER	Approved				
	CSA MAKER	Approved	1			
6a	MAKER	Approved	1		1	
	CHECKER	Pending Add	7			2

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Account Access- Maker

Account Acce	255		Click on Add Acc	count Access	nt Access	✓ Logout ►
User Group	Application	Txn Type	Account Number		Approval SI =	Inquiries And Reports
AUTHORISER	SOCSO PAYMENT	SOCSO PAYMENT(DEBIT)	12345678910 [ABC SDN E	Click on Administratio	n 🕠	1 Administration
AUTHORISER	IRB PAYMENT	IRB PAYMENT	12345678911 [ABC SDN B	HD	Approved	Customer
AUTHORISER	SOCSO PAYMENT	SOCSO PAYMENT(DEBIT)	12345678910 [ABC SDN B	HD	Approved	Administration
AUTHORISER	IRB PAYMENT	IRB PAYMENT	12345678911 [ABC SDN B	HD	Approved	Company Profile
AUTHORISER	EPF PAYMENT	EPF PAYMENT(DEBIT)	12345678913 [ABC SDN B	HD	Approved	User Groups and Users
AUTHORISER	EPF PAYMENT	EPF PAYMENT(DEBIT)	12345678913 (ABC SDN B	Click on Account Acco	ess	2 Account
UTHORISER	NET SALARY PAYMENT	NET SALARY PAYMENT(DEBIT)	12345678912 (ABC SDN B	- HD	Approved	Transaction
AUTHORISER	SOCSO PAYMENT	SOCSO PAYMENT(DEBIT)	12345678910 [ABC SDN B	HD	Approved	Authorisation

Account Access Select the type of System will prompt application i.e NET SALARY, automatically as per Add/Modify Account Access EPF, SOCSO and IRB in "Application" Save Cancel - 5 Application * --- Please Select ---Txn Type * : --- Please Select ---: --- Please Select ---Company * Account Number * : --- Please Select ---**-** (₹. Select your Company's Account 6 - 8 User Group * : --- Please Select ---Number Select your Company Select the user group you would Name like to grant this access to

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Reactivate user

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<u>Helpdesk</u>

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<u>Checker</u>

<u>Helpdesk</u>

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Reactivate user

- <u>Maker</u>
- <u>Checker</u>

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• <u>Checker</u>

Reactivate user

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- <u>Checker</u>

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NAVIGATION ✓ Permission- Maker Introduction Induiries **User Login Activity** Add/Modify Permission Activity Suspend User Credit Date Changes PA Pending Approval PD Pending Delete Approved **Add Group** Customer User Permission 5 Click Add Maker • Checker Add Delete Cancel PERMISSION TYPE GROSS PAYROLL VINET SALARY EPF IRB SOC SO ZAKAT **Account Access** 20 Upload 1 Maker If you wish to cancel this Checker Initiate 1 action, click Delete Repair 1 **Permission** 1 Verify Maker Checker 1 Release 1 View Upload List Add User View pending initiate 1 Maker Checker . ~ View pending repair View pending verify 1 **Assign User Group** Maker View pending approval ~ Checker View pending release 1 1 View Report and Enquiry **Transaction Authorisation** Maker View transaction history 1 Checker J Approve and Release All 4

Reactivate user

- Maker
- Checker

Helpdesk

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Tick on the required Permissions Example: Permission given to Maker is to perform all actions

✓ Permission- Maker

New group permission(s) successfully added 6

Group Description

Add Group

Once action is saved, system will prompt "New group permission(s) successfully added"

User Groups

Description	Approval Status	Modify Description	Account Access	Permissions	User List	Delete
AUTHORISER	Approved					8
Default Authorisor	Approved					8
CSA CHECKER	Approved					8
CSA MAKER	Approved					8
MAKER	Approved					8
CHECKER	Approved			2		8

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- <u>Checker</u>

Permission

- Maker
- <u>Checker</u>

Add User

- Maker
- <u>Checker</u>

Assign User Group

- Maker
- <u>Checker</u>

Transaction Authorisation

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<u>Helpdesk</u>

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Reactivate user

- <u>Maker</u>
- <u>Checker</u>

<u>Helpdesk</u>

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▼ Add User - Maker

User Groups	and Users				
Modify/Add U	Jser			Click S	ave 🔀 5
					Save Cancel
Token *	: Please Select 🔻	Email *	:		
Start Date *	:	Phone (H)	:		
End Date *	:	Phone (M)	:		
User Name *	:	Status of user *	: Please Select	-	
Full Name *	:				
IC Number *	:			4	Kovintho
Passport	:				mandatory fields as
Approval Status	:				indicated *
User Groups	and Users				
Modify/Add U	Jser successfully created 6	Once action is	saved, system will p cessfully created"	prompt	
					Save Cancel
Token *	: AG013287 🗸	Email *	: a@gmail.com		
Start Date *	: 09-08-2016	Phone (H)	:		
End Date *	: 16-08-2016	Phone (M)	:		
User Name *	: dewe	Status of user *	Active	•	
Full Name *	: dasds				
IC Number *	: 11111111111				

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Permission

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- <u>Checker</u>

Add User

- Maker
- <u>Checker</u>

Assign User Group

- <u>Maker</u>
- <u>Checker</u>

Transaction Authorisation

- <u>Maker</u>
- <u>Checker</u>

Reactivate user

- Maker
- <u>Checker</u>

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Add User - Checker User Groups Reject Approve Modify Description User List Description Approval Status Account Access Permissions Click on Administration Administration AUTHORISER Approved ø 1 Z Z Default Authorison Approved Customer Administration Z 1 2 CSA CHECKER Approved Company Profile 1 2 CSA MAKER Approved Click on User Groups 2 User Groups and Users and Users 2 MAKER Approved Account Access 1 1 1 CHECKER Approved Transaction Authorisation Users Reject Approve Name Status IC No. Token (Start Date - End Date) Approval Status Modify User User Groups FOON Active 29/03/2012 - 29/03/2022 Approved 7 LEONG Active 29/03/2012 - 29/03/2022 Approved 7 MALIANA Active 30/03/2012 - 30/03/2022 Approved 1 1 XAVIER Active 30/03/2012 - 31/03/2022 Approved 7 0 1 dasds 11111111111111 09/08/2016 - 16/08/2016 Pending Add

Click on Modify User icon

✓ Logout ► Inquiries And Reports

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NAVIGATION Add User - Checker Introduction Induiries 4 Click on Approve **User Login Activity** Reject Cancel Approve **Activity Suspend User Credit Date Changes** : AG013287 : a@gmail.com Token * Email * ÷ If you wish to reject this Add Group : 09-08-2016 Start Date * Phone (H) request, click Reject Maker Checker : 16-08-2016 End Date * Phone (M) **Account Access** : dewe Status of user * : Active User Name * ÷ Maker Checker : dasds Full Name * : 1111111111111 Permission IC Number * Maker Passport Checker Approval Status : Pending Add Add User Maker Checker Once request has been approved, system will Selected user successfully approved prompt "Selected user successfully approved" User Groups **Assign User Group** Maker Reject Approve Checker Description Approval Status Modify Description Account Access Permissions User List **Transaction Authorisation** Maker 7 1 AUTHORISER Approved Checker 3 Ø Default Authorisor Approved **Reactivate user** 2 1 CSA CHECKER Approved Maker Checker 1 Approved CSA MAKER Helpdesk 2 1 MAKER Approved For help on e-AmPayDay, you may 2 contact our Client Support Group at: Approved CHECKER T | +603 2381 8800



Transaction Authorisation

- <u>Maker</u>
- <u>Checker</u>

Reactivate user

- <u>Maker</u>
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→ Assign	User Group - M	aker				
User Groups	and Users					Introduction Inquiries • User Login Activity • Activity Suspend User • Credit Date Changes
Modify/Add U	Jser				Save Cancel	Add Group • <u>Maker</u> • <u>Checker</u>
Token * Start Date *	: AG013287	 Email * Phone (F 	: a@gmail.com			Account Access Maker Checker
End Date * User Name *	: 16-08-2016	Phone (I Status o	M) : fuser* : Active	•		Permission <u>Maker</u> <u>Checker</u>
Full Name * IC Number * Passport	: dasds : 111111111111 :					Add User • <u>Maker</u> • Checker
Approval Status	: Pending Add					Assign User Group • <u>Maker</u> • Checker
Assigning User	Group					Transaction Authorisation • <u>Maker</u>
Group Descriptio	n		Approval Status		Delete	• <u>Checker</u>
Company Name		Group to ass	ign 6 Select	Assign Group		Reactivate user • <u>Maker</u> • <u>Checker</u>
4 Sel	ect Company Name		Select Group to Assign	J		<u>Helpdesk</u> For help on e-AmPayDay, you ma

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User Groups and Users	Add Group
Modify/Add User	 <u>Maker</u> <u>Checker</u>
New group assignation successfully created Once action is saved, system will prompt "New group assignation successfully created" Save C	Account Access
Token* AG013287 - Email * a@gmail.com	Permission • <u>Maker</u>
Start Date * 09-08-2016 Phone (H)	<u>Checker</u>
End Date * 16-08-2016 Phone (M)	• <u>Maker</u>
User Name * dewe Status of user * Active -	<u>Checker</u>
Full Name * dasds	Assign User Group <u>Maker</u>

<u>Checker</u>

-

Transaction Authorisation

- Maker
- Checker

Reactivate user

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Click on User Groups icon

<u>Helpdesk</u>

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→ Assign User Group -	Checker			N A V I G A T I O N Introduction Inquiries
User Groups and Users Modify/Add User				 <u>User Login Activity</u> <u>Activity Suspend User</u> <u>Credit Date Changes</u>
		Approve	Reject Cancel	Add Group • <u>Maker</u> • <u>Checker</u>
Token * : AG013287 Start Date * : 09-08-2016	✓ Email * : a@gmail.com Phone (H) :			Account Access <u>Maker</u> <u>Checker</u>
User Name * : dasds	Status of user * : Active			Permission • <u>Maker</u> • <u>Checker</u>
IC Number * : 11111111111 Passport :				Add User • <u>Maker</u> • <u>Checker</u>
Approval Status : Pending Add				Assign User Group Maker Checker
Assigning User Group				Transaction Authorisation Maker
Group Description		Approval Status	Delete	• <u>Checker</u>
CHECKER [ABC SDN BHD		Pending Add	8	Reactivate user • Maker
Company Tick on the checkbox	Group to assign Group to assign Group to assign Grou	eject Cancel		 <u>Checker</u> <u>Helpdesk</u> For help on e-AmPayDay, you ma contact our Client Support Group at
J		request, click Reject		T +603 2381 8800

- Assign User Group - Checker

Selected user group assignation successfully approved

Once request has been approved, system will prompt "Selected user successfully approved"

User Groups

				Approve	e Reject
Description	Approval Status	Modify Description	Account Access	Permissions	User List
AUTHORISER	Approved				
Default Authorisor	Approved				
CSA CHECKER	Approved				
CSA MAKER	Approved				
MAKER	Approved		2	2	
CHECKER	Approved		2	2	

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Add User

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Assign User Group

- Maker
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<u>Helpdesk</u>

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Transaction Authorisation - Maker

Transaction Authorisation

Transaction Authorisation Criteria successfully created



Once request has been saved, system will prompt "Transaction Authorisation Criteria successfully created"

Payment Type	Application	Amount From	Amount To	Rule/Criteria	Ap
EPF PAYMENT(DEBIT)	EPF PAYMENT	RM 0.01	RM 300,000.00	(AUTHORISER(1))	App
IRB PAYMENT	IRB PAYMENT	RM 0.01	RM 300,000.00	(AUTHORISER(1))	App
SOCSO PAYMENT(DEBIT)	SOCSO PAYMENT	RM 0.01	RM 20,000.00	(AUTHORISER(1))	App

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Assign User Group

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Checker

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▼	Transaction Authori					
Trar	nsaction Authorisation					Introduction Inquiries • User Login Activity • Activity Suspend User • Credit Date Changes
	Transaction Authorisation successf	ully approved 4 Con "Tu	ice request has ransaction Auth	been approved, s norisation succes	ystem will prompt sfully approved"	Add Group <u>Maker</u> <u>Checker</u> Account Access
6	Payment Type	Application	Amount From	Amount To	Rule/Criteria	 <u>Maker</u> <u>Checker</u>
	NET SALARY PAYMENT(DEBIT)	NET SALARY PAYMENT	RM 0.01	RM 800,000.00	(AUTHORISER(1))	Permission • Maker
	EPF PAYMENT(DEBIT)	EPF PAYMENT	RM 0.01	RM 300,000.00	(AUTHORISER(1))	• <u>Checker</u>
	IRB PAYMENT	IRB PAYMENT	RM 0.01	RM 300,000.00	(AUTHORISER(1))	Add User
	SOCSO PAYMENT(DEBIT)	SOCSO PAYMENT	RM 0.01	RM 20,000.00	(AUTHORISER(1))	• <u>Checker</u>

Assign User Group

- Maker
- Checker

Transaction Authorisation

- <u>Maker</u>
- <u>Checker</u>

Reactivate user

- Maker
- Checker

<u>Helpdesk</u>

For help on e-AmPayDay, you may contact our Client Support Group at: T | +603 2381 8800

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the inactive user.

🕶 Reactiv	ate User- Maker				1	NAVIGATION
User Group	s and Users					ntroduction nquiries User Login Activity
Modify/Add	User				•	Activity Suspend User Credit Date Changes
				Save	Cancel	<u>dd Group</u> <u>Maker</u> Checker
Token *	: AG013287 -	Email *	: a@gmail.com			
Start Date *	:09-08-2016	Phone (H)	:		<u>A</u> .	Account Access Maker
End Date *	: 16-08-2016	Phone (M)	:		•	Checker
User Name *	dewe	Status of user *	: Inactive	Change Statu	IS P	ermission
F			Please Select	of user to		<u>Maker</u> Checker
Full Name *	: dasds		Suspended	Active		
IC Number *	: 1111111111		Unknown		<u> </u>	dd User
						<u>Checker</u>
Modify/Add	User					ssign User Group
User suc	cessfully modified 5	Once action is save	d, system will prompt		•	Maker
		"User successfully	modified"		•	<u>Checker</u>
				Save	Cancel	ransaction Authorisation
Token *	: AG013287 -	Email *	:a@gmail.com		:	<u>Maker</u> Checker
Start Date *	:09-08-2016	Phone (H)	:		R	eactivate user
End Data t	16.09.2016	Dhone (M)			•	Maker
End Date *	: 10-08-2016	Phone (M)	•		•	<u>Checker</u>
User Name *	: dewe	Status of user *	: Active	~	H	elpdesk
Full Name *	: dasds				F	or help on e-AmPayDay, you ma ontact our Client Support Group a
IC Number *	• 11111111111				Т	+603 2381 8800



Click on Modify User icon

<u>Checker</u>

<u>Helpdesk</u>

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