# FY2015 Results -**Investor Presentation**

Datuk Mohamed Azmi Bin Mahmood, Acting Group Managing Director







# **AGENDA**

- 1. EXECUTIVE SUMMARY
- 2. FINANCIAL PERFORMANCE
- 3. ASSET QUALITY
- 4. FUNDING & CAPITAL
- 5. OUTLOOK & STRATEGIC PRIORITIES
- 6. DIVISIONAL PERFORMANCE
- 7. SUPPLEMENTARY INFORMATION
  - AMBANK GROUP
  - ECONOMY & INDUSTRY



**EXECUTIVE** 

SUMMARY

# **FY2015** performance highlights

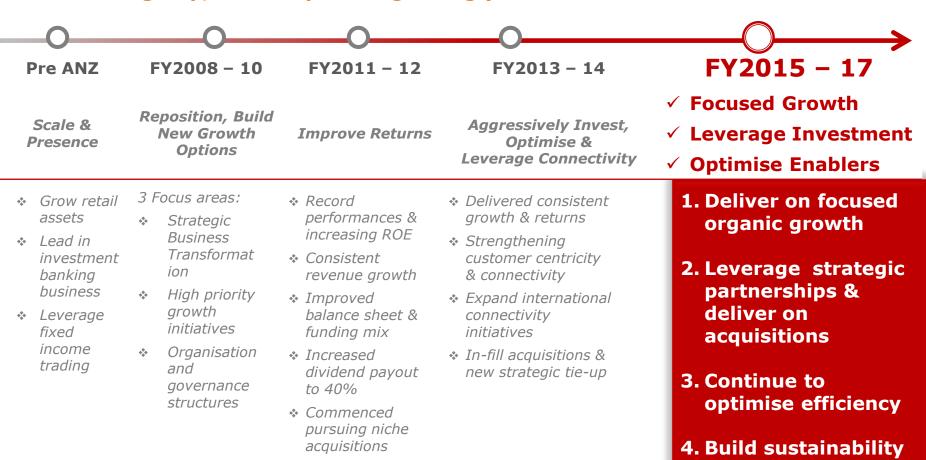
- FY2015 financial performance broadly inline with guidance
  - ✓ PATMI up 7.6% yoy, ROE of 13.8%
  - ✓ Sound asset quality and capital position
  - ✓ Proposed dividend payout of 43%
- ❖ FY2015 2017 strategic agenda: FY2015 progress round-up
  - ✓ Focus on Retail Banking's segment initiatives by rolling out new solutions for small businesses and young professionals
  - Consolidated Wholesale Banking business model and set up product specialist and coverage teams
  - ✓ Welcomed new CEOs to AmGeneral and AmBank Islamic business.
  - ✓ Formed new strategic partnership with MetLife International
  - ✓ Investing in customer centricity focus on segment play, material enhancements underway in digital platforms, initiated customer experience transformation

# **Key performance indicators**

	FY2015 Aspirations	FY2015 Performance	On Target
PATMI (RM'mil)	Circa 8%	1,918.6 (▲7.6% yoy)	
ROE (%)	Circa 14%	13.8%	
CTI (%)	≤45%; ≤43% (Banking Group)	45.7% 44.6% (Banking Group)	<b>≈</b>
Gross impaired loans (%)	≤1.9%	1.79%	
Dividend: Payout (%)	40 - 50% payout	43% payout	

## Our FY2015 - 2017 strategic agenda remain unchanged

Vision: As Malaysia's preferred diversified, internationally connected financial solutions group, we take pride in growing your future with us



### FY2015 – 2017 strategic agenda: FY2015 progress round-up

√ Focused growth

**√Leverage investments** 

**✓Optimise enablers** 

Deliver on focused organic growth

- \* **Retail Banking:** Segment initiatives gaining momentum
  - Small business banking solutions rolled out nationwide, deposits focus, simplified asset opening steps and enhanced approval process
  - **Emerging affluent**: revamped corporate website and launched debit card linked to current and savings accounts
- Wholesale Banking: Consolidation completed with product specialist and coverage teams set up, focus now on penetrating customers' share of wallet
- General Insurance: Maintained top position in motor
  - New CEO appointed from IAG, focused tactical action plans including new campaigns, agent engagement, strengthening alliances with key partners, building pricing capability to lead the de-tariff market
- ❖ **Islamic Banking:** new CEO, changed branding and logo from AmIslamic Bank to AmBank Islamic to leverage on AmBank Group as one of the leading brand in Malaysia

Leverage strategic partnerships & deliver on acquisitions

- System integrations completed, shifting focus to top line growth
  - Kurnia: motors integration completed
  - MBF: AmBank Cards and MBF Cards now operating on a Single IT Platform
- AmMetLife & AmMetLife Takaful:
  - New leadership team and board members appointed
  - Enhancing branding (new website, LIVE READY campaigns)
  - Leveraging MetLife for global best practices (product innovation, distribution and system capabilities)

# FY2015 - 2017 strategic agenda: FY2015 progress round-up (contd.)

√ Focused growth

**√Leverage investments** 

**✓Optimise enablers** 

Continue to optimise efficiency

- Build scalable "customer service delivery center" and simplify business & operating models:
  - Completed Phase 1 of new core banking system implementation, Phase 2 in progress, target to complete by CY2015
  - Consolidated WB model and restructured Group Risk Management and Group Finance, ongoing streamlining of internal organisation structure for greater efficiency
- Optimise holding company
  - Issued USD 400mil senior notes jointly arranged by AmInvestment & ANZ, provides ability to raise term funding at competitive rates regionally
  - Rationalising subsidiaries and non-core operations, releasing dormant capital
  - Financial Holding Company capital ratio reported to BNM

Build sustainability

- ❖ Strengthen governance Significant changes to Board composition, continue to invest in governance & compliance projects
- Enhance employee engagement & talent management embarked on Total Target Remuneration Project to align rewards & recognition. Recently introduced Flexible Benefits option
- Deliver superior customer experience
  - Material enhancements underway in digital (internet & mobile) banking platforms
    - Corporate website facelift launched in Nov 2014, mobile and tablet responsive to improve user's experience
    - Launched debit card linked to current and savings accounts
    - o Retail Banking embarked on service culture transformation programme

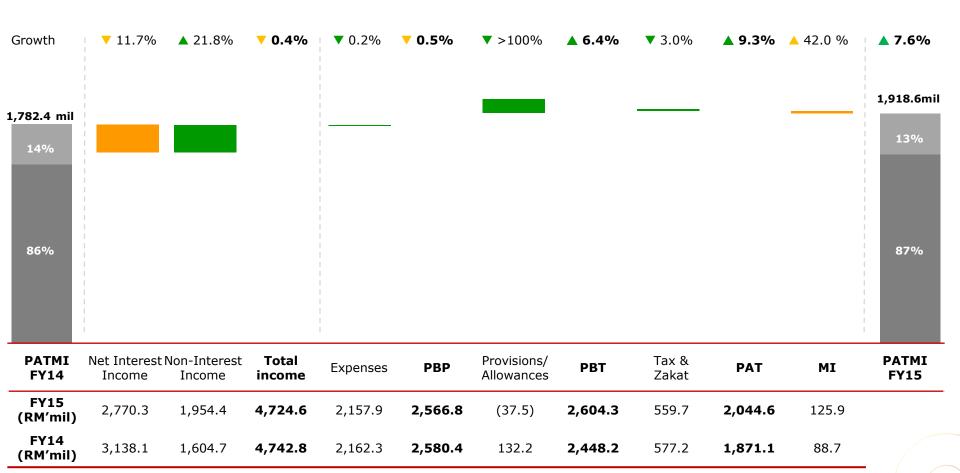


# **Key themes of FY2015 results**

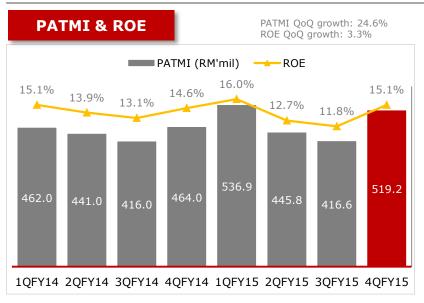
- Net profit was up largely due to divestment gains, underlying impacted by portfolio repositioning and challenging market environment
- QoQ targeted loans (excluding auto financing) momentum picking up; customer deposits grew 2.4% driven by strong retail growth
- Customer margins remain under pressure
- \* Expenses remain contained through emphasis on cost discipline. Slowing income is putting pressure on CTI
- ❖ Asset quality stable, loan loss coverage above industry, Retail continues to improve
- Capital and liquidity ratios remain sound



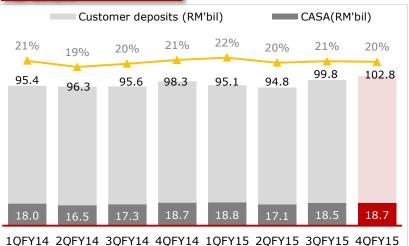
# Higher non-interest income and lower allowances underpinned results

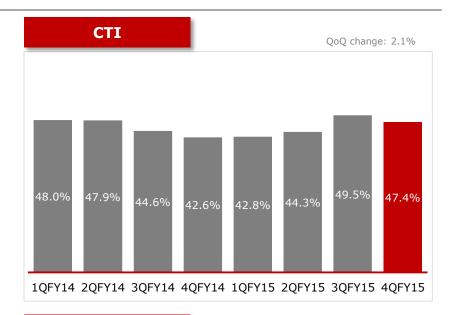


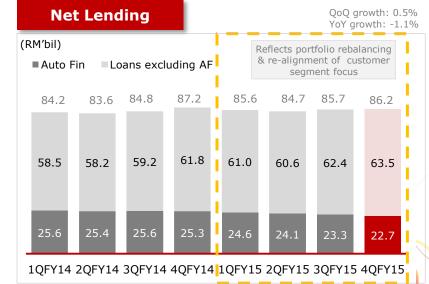
# QoQ balance sheet momentum picking up











FY2015 Results - Investor Presentation

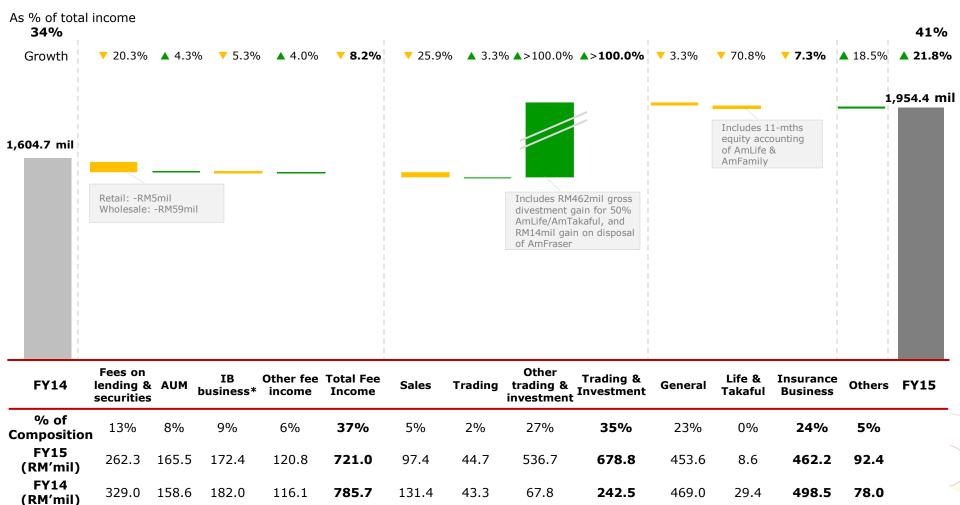
# Underlying reflects repositioning of portfolio and volatile trading activity

	FY2015 (Reported) Yoy	FY2015 (Underlying) Yoy	Q4 vs. Q3FY2015 (Underlying) qoq growth
Income	<b>▼</b> (0.4%)	<b>▼</b> (7.7%)	<b>▲</b> 4.3%
Expenses	▼0.2%	<b>△</b> (0.9%)	<b>△</b> (6.6%)
Provisions	<b>▼</b> >100%	<b>▼</b> >100%	<b>▼</b> 20.5%
PATMI	<b>▲</b> 7.6%	<b>▼</b> (2.9%)	<b>▲</b> 12.0%
NIM	▼(0.25%) (FY15 vs. FY14)	▼(0.20%) (FY15 vs. FY14)	▼(0.05%) (Q4FY15 vs. Q3FY15)
Non-interest income composition (%)	41.4%	35.0%	36.3%

<sup>(1)</sup> FY2015 – divestment gain from AmLife and AmFamily Takaful, net of tax

# Non-II reflects gains from disposal of subsidiaries

### Non-interest income movement



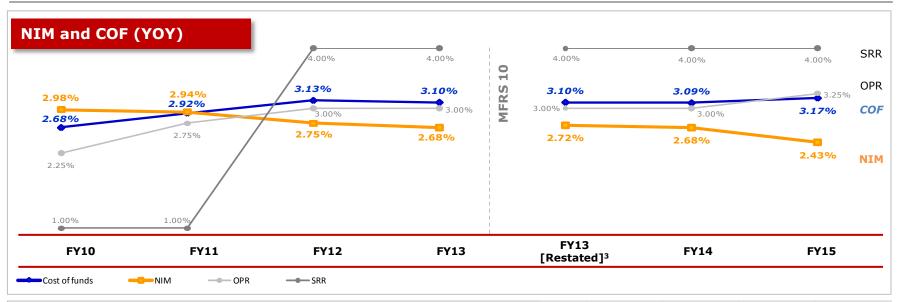






EXECUTIVE FINANCIAL ASSET QUALITY FUNDING & OUTLOOK & DIVISIONAL SUPPLEMENTARY CAPITAL STRATEGY PERFORMANCE INFORMATION

# Margins remained under pressure from portfolio rebalancing





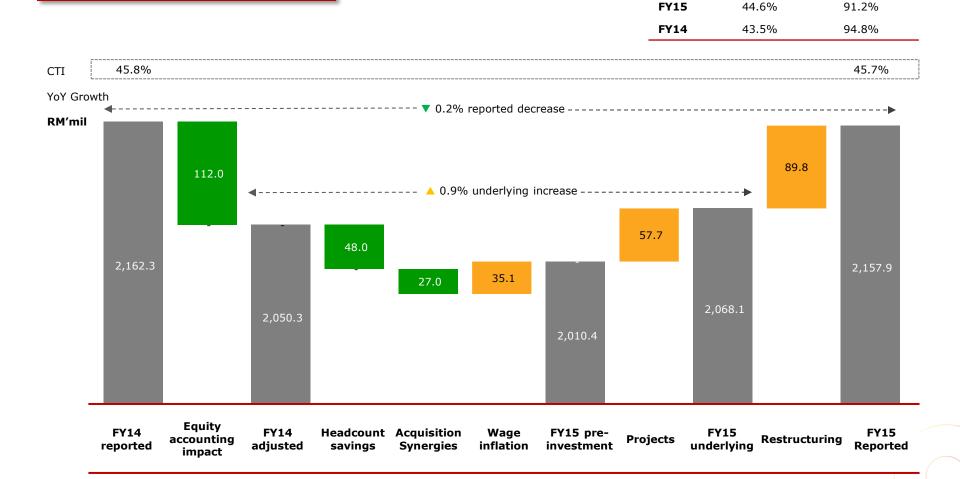
ote:
NIM includes Net Financing Income from Islamic Banking business

FY10-FY14 based on internal data computation

 $\,\,$  FY2013 has been restated to reflect adoption of new MFRS

# Expenses remain contained through continued emphasis on cost

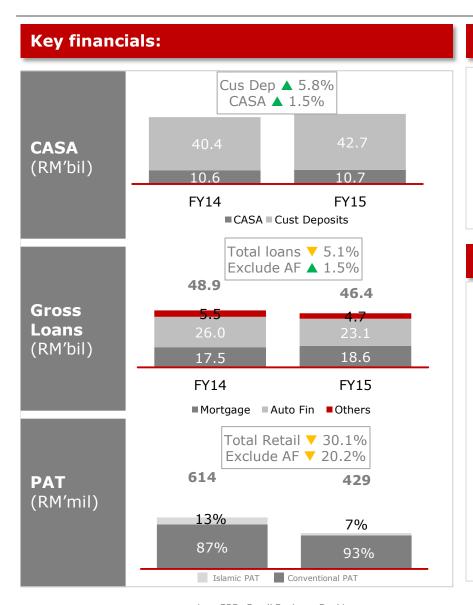
# discipline



Banking CTI AmGeneral COR\*

**Expenses growth drivers** 

## Retail Banking: Targeted growth, continue to build customer franchise



### Performance highlights:

- Customer deposits driven by segment solutions targeted at SBB<sup>1</sup> and Young Professionals (YP)
- ❖ Targeted loans growth focus on variable rate loans and better risk grade customers, derisking auto finance
- Profit reflects margin compression and portfolio rebalancing strategy; expenses contained

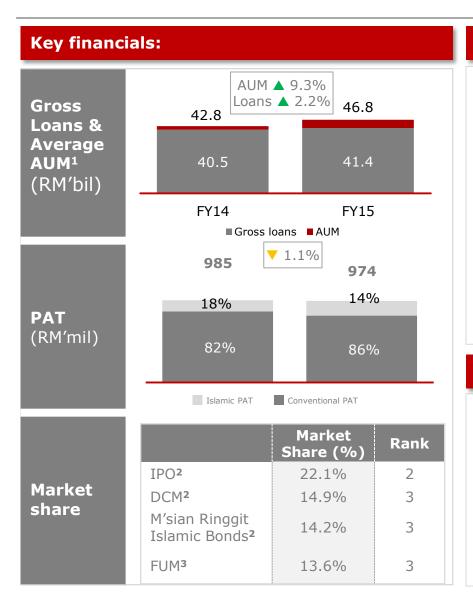
### **Key focus & planned initiatives:**

- Focus on targeted segment play through SBB¹ solutions and YP:
  - SBB clear customer value proposition, liability led
  - YP launched debit card
  - Expand fee based income via bancassurance
- Customer centricity continuous process and solutions review to simplify and improve efficiency
- Digital (internet & mobile) banking platforms upgrade in progress – enhanced online FD application and revamped corporate website for ease of use

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SBB: Small Business Banking

# Wholesale Banking: Re-prioritising coverage by segment & sector



### **Performance highlights:**

- Loans & deposits growth momentum picked up, good loan growth in mid-corporations / commercial segment
- PAT reflects:
  - Improved contributions from fund management and equity markets and lower provisions from pursuing higher quality assets
  - Partially offset by compressed margins in Corporate Banking. Subdued capital market activities had adversely impacted Debt Capital Markets, Corporate Finance and Trading divisions

### **Key focus & planned initiatives:**

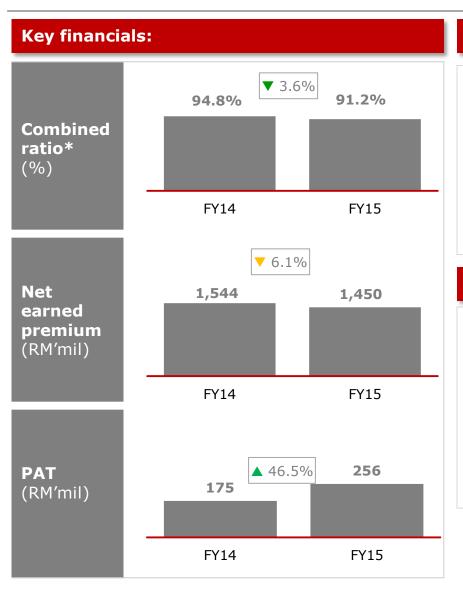
- Corporate Banking Tailored solutions for key sectors, including BizSolutions for SMEs
- Transaction Banking Drive deposits and trade utilisation through integrated propositions and trade finance
- Markets focus on providing integrated clients solutions for Retail and Wholesale clients and expanding flow business across all asset classes

<sup>1.</sup> Average AUM represents AmInvest's funds under management, Private Banking, Am Private Equity & AmARA REITs

<sup>2.</sup> lan 2014 – Dec 2014

<sup>3.</sup> Represents AmInvest's funds under management as at 31 Mar 2014 (no further industry updates) FY2015 Results – Investor Presentation

## General Insurance: stronger investment income & improved claims



### **Performance highlights:**

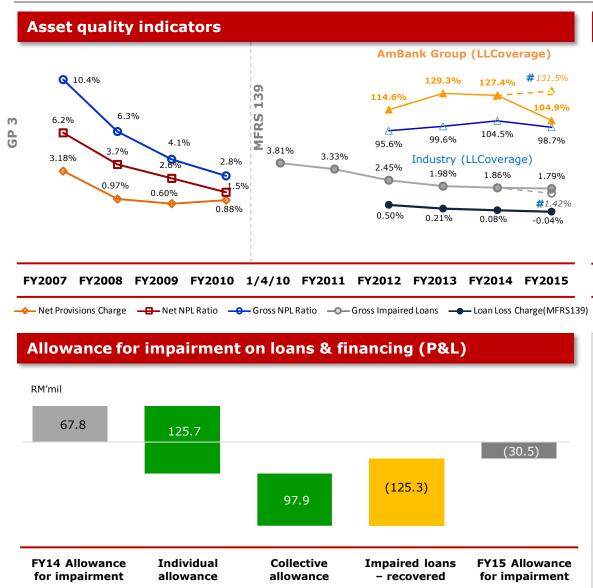
- Higher profits underpinned by improved claims management and gain on disposal of investments.
- Premiums in part impacted by subdued Bancassurance from de-risking auto financing portfolio
- Capital adequacy ratio comfortably exceeds internal benchmark / regulatory target

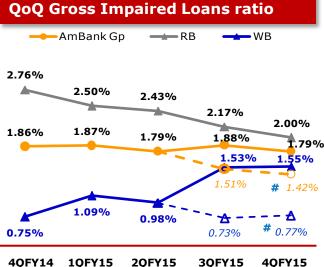
### **Key focus & planned initiatives:**

- Develop and strengthen alliances with key partners
- Drive premium growth via focused action plans including new markets, products & services, agent engagements
- Leverage pricing capability to lead the de-tariff market
- Improve supply chain management

EXECUTIVE FINANCIAL ASSET QUALITY FUNDING & OUTLOOK & DIVISIONAL SUPPLEMENTARY CAPITAL STRATEGY PERFORMANCE INFORMATION

## Group's asset quality stable





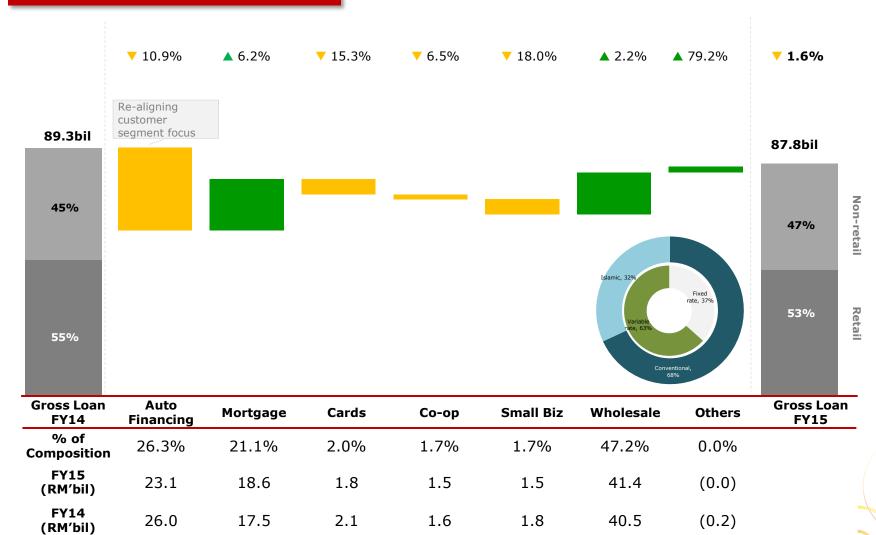
RB: Retail Banking, WB: Wholesale Banking # Exclude a large well-secured corporate customer

- Group's loan loss charge of -4bps, in line with underwriting of better credit quality
- Excluding a large well secured corporate impairment, GIL ratio for the Group and WB would improve to 1.42% and 0.77% respectively, while Group's loan loss coverage would rise to 131.9%
- RB GIL trends improving across
   Auto Finance & Mortgage supported
   by close monitoring of portfolios
   and stepped up collection efforts

**EXECUTIVE** FINANCIAL **FUNDING & OUTLOOK & DIVISIONAL SUPPLEMENTARY ASSET QUALITY SUMMARY** PERFORMANCE **CAPITAL STRATEGY PERFORMANCE** INFORMATION

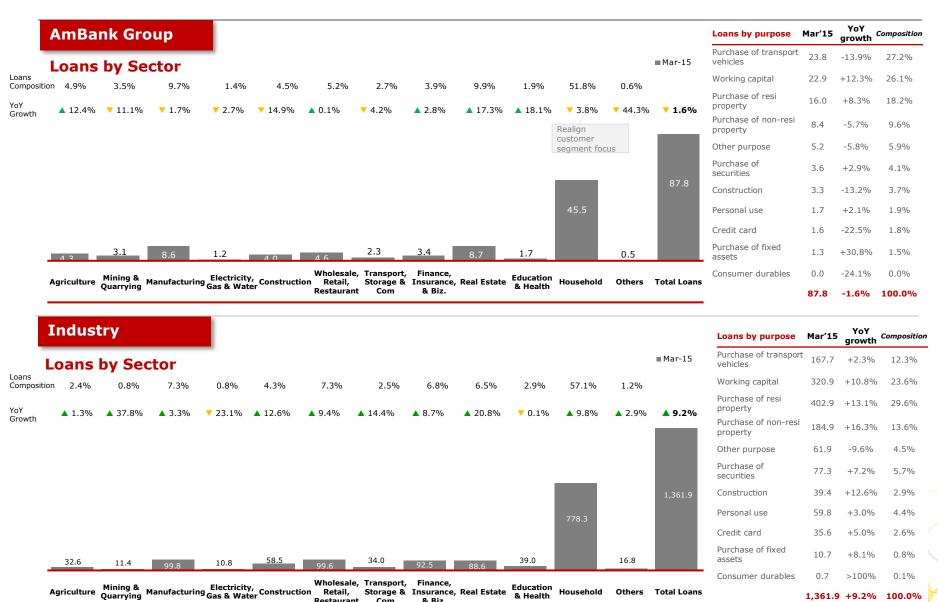
# Loan movements reflect realignment of portfolios and segments





**FINANCIAL FUNDING & OUTLOOK &** DIVISIONAL **SUPPLEMENTARY EXECUTIVE ASSET QUALITY** CAPITAL SUMMARY PERFORMANCE STRATEGY PERFORMANCE INFORMATION

# **Targeted loans focus**



& Health

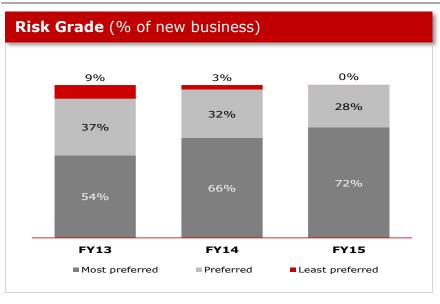
Restaurant

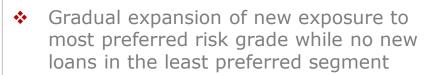
Com

1,361.9 +9.2% 100.0%

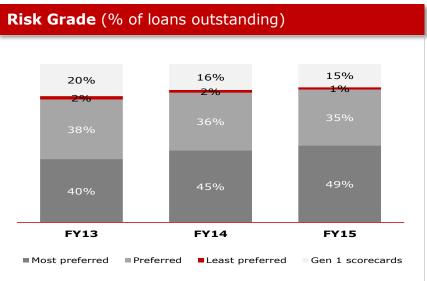
EXECUTIVE FINANCIAL ASSET QUALITY FUNDING & OUTLOOK & DIVISIONAL SUPPLEMENTARY SUMMARY PERFORMANCE INFORMATION

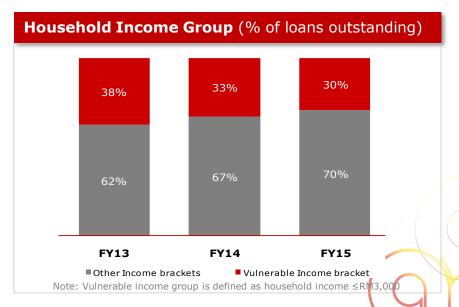
## Auto Finance: clear focus on de-risking portfolio



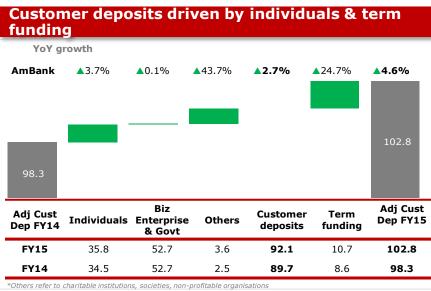


- Continual reduction in auto loan extended to vulnerable income group
- Aiming for customers at preferred loan tenures and margin of financing
- Simplified steps to identify targeted segment, enhanced approval process





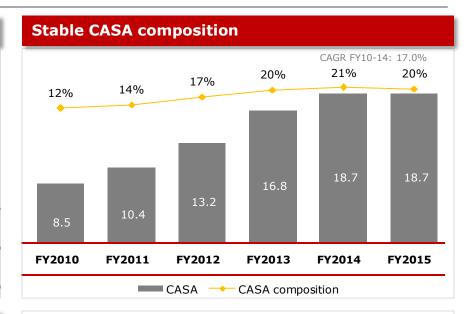
# Diversified funding profile, stable CASA composition





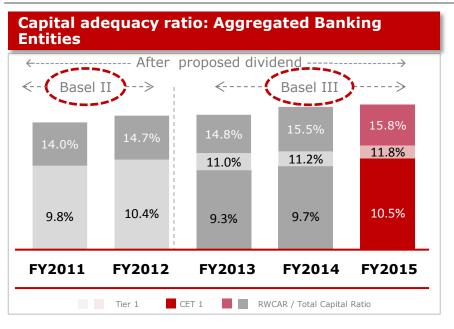
### **Improving funding composition**

	FY07	FY10	FY13	FY15	Industry Ave <sup>2</sup>
Equity & debt capital	10%	15%	14%	15%	14%
Customer deposits	60%	77%	75%	74%	73%
Term funding & loans with recourse >1year	4%	2%	7%	7%	5%
Term funding & loans with recourse <1year	1%	1%	1%	1%_	370
Deposits from banks & FIs	25%	5%	3%	2%	8%



- ❖ As at 31 March 2015, our indicative LCR for AmBank, AmBank Islamic and AmInvestment are above 100%
- ❖ Based on the policy issued by BNM on 31 March 2015, the timeline and the minimum LCR required to be met are as follow:
  - o 1 June 2015 60%
  - o 1 Jan 2016 70%
  - o 1 Jan 2017 80%
  - o 1 Jan 2018 90%
  - o 1 Jan 2019 100%

## **Capital within internal targeted range**



Capital adequacy ratio (CAR): Legal Entities							
		FY14		FY15			
	CET 1	Tier 1	Total capital	CET 1	Tier 1	Total capital	
AmBank	9.1%	11.1%	14.6%	10.0%	11.8%	15.4%	
AmBank Islamic	9.2%	9.2%	15.2%	9.2%	9.2%	14.4%	
Am- Investment	16.9%	16.9%	16.9%	22.8%	22.8%	22.8%	
AmGeneral			>200%			>200%	
AmMetLife			>200%			>200%	

- Internal target capital levels for FY2015
  - o CET 1:  $9.0\% \pm 1.0\%$ ; Tier 1:  $10.5\% \pm 1.0\%$ ; Total Capital:  $15.0\% \pm 1.0\%$
- ♦ Double leverage ratio¹: 1.13x, Balance Sheet leverage ratio²: 9.2%, Total leverage ratio³: 7.3%
- ❖ Financial Holding Company (FHC) no requirements until FY2020⁴

Indicative ratios as at 31 March 2015:	CET 1	Tier 1	Total capital
Basel III (fully compliant)	9.8%	9.8%	11.0%
Basel III (Grandfathering)	9.8%	11.1%	15.2%

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<sup>2.</sup> Balance sheet leverage ratio: total equity net of deferred tax & intangible assets over total assets net of deferred tax assets & intangible assets

<sup>3.</sup> Total leverage ratio: total equity net of deferred tax & intangible assets over total assets net of deferred tax assets & intangible assets & off balance sheet 4. Based on recent BNM guidelines

EXECUTIVE FINANCIAL ASSET QUALITY FUNDING & OUTLOOK & DIVISIONAL SUPPLEMENTARY SUMMARY PERFORMANCE INFORMATION

### **Outlook**

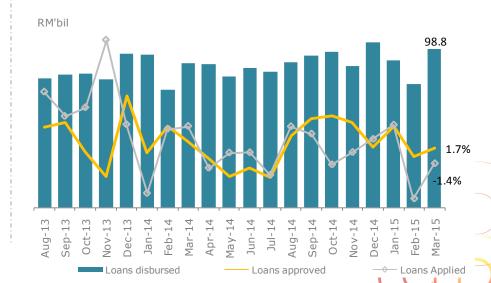
### Malaysia

- ❖ Forecast 2015 GDP growth slower at 4.7% reflecting
  - Declining global crude oil price, lower government spending and dampened exports contribution
  - Softer domestic consumption in the near term, weighed down by high household debt levels amidst rising cost of living
- Expect inflation to stay around 2.5% 2.7% reflecting GST and weak Ringgit impacts, partially offset by weak global commodity prices and softer demand
- Authorities will continue to adopt prudent and pragmatic macroeconomic policies, reigning in fiscal deficit, public debt and household debt

	2014F	2015F	2016F
RGDP y/y%	5.9	4.7	5.2
Inflation y/y%	3.1	2.5 - 2.7	2.8
OPR%	3.25	3.25	3.50
Unemployment %	2.7	3.2 - 3.4	2.7
Fiscal Balance % GDP	-3.5	-3.2	-3.0
CABOP% GDP	5.0	3.0	4.5

### Banking

- Monetary policy will remain prudent to support the economic growth and address financial imbalances
- Loans growth to moderate in tandem with slower GDP expansion
- Margins remain a challenge from the stiff pricebased competition for loans and deposits
- Asset quality may come under pressure from rising inflation and borrowing cost
- OPR is expected to remain steady at 3.25% in 2015. There is a slight possibility of a 25bps cut in 2H2015 to boost the economy (on the basis that a potential rate hike by the US Fed has low impact on capital outflows and Ringgit)



# **Summary**

### FY2015 - 17 strategic agenda remains unchanged

- √ Focused Growth
- ✓ Leverage Investment

3

**✓ Optimise Enablers** 

1

Deliver on focused organic growth Leverage strategic partnerships & deliver on

acquisitions

Continue to optimise efficiency

4

Build sustainability

# FY2016 Key Performance Indicators (underlying)

	,
PATMI (RM'mil)	Circa 3 – 5%
ROE (%)	12 - 12.5%
CTI (%)	≤46%
Gross impaired loans (%)	≤2.0%
Dividend: Pavout (%)	40 - 50% Payout

### **Underlying estimates:**

- ❖ NIM compression: 15 20bps
- ❖ Loans growth: circa 4 5%
- **♦** CASA composition ≥21%
- ❖ Non-interest income composition ~40%
- ★ Target CET 1 of 9.1% (±1%), Tier 1 of 10.6% (±1%), total capital of 15.0% (±1%)



EXECUTIVE FINANCIAL ASSET QUALITY FUNDING & OUTLOOK & DIVISIONAL SUPPLEMENTARY CAPITAL STRATEGY PERFORMANCE INFORMATION

# **Retail Banking**

Aspirations

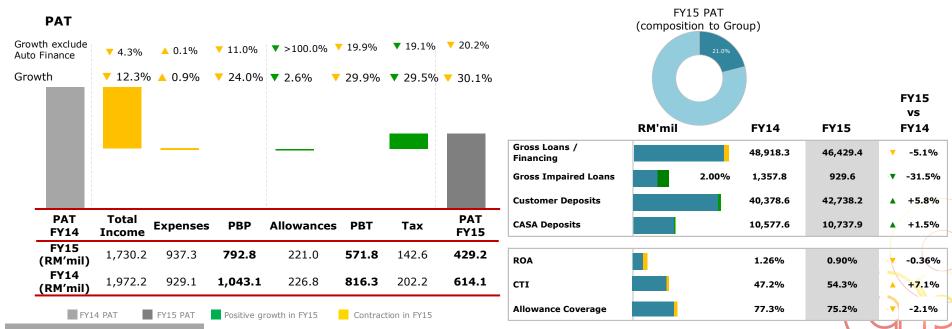
Re-orient to higher value segments, extract value from core mass

Targeted segments

- PAT reflects margin compression and loans contraction in line with portfolio rebalancing strategy towards higher quality assets; expenses well contained
- Targeted loans growth focus on variable rate loans and better risk grade customers, de-risking auto finance, mortgage grew 6.2% YoY offset by auto finance (down 10.9%)
- Customer deposits driven by segment solutions targeted at Small Business and Young Professionals, and digital enhancements (e.g. online FD application was extended to include Joint Account holders, Trustees and Islamic Term Deposit products)

Outlook

 Retail Banking's focus is on strengthening service performance, building customer confidence, embedding service culture across all fronts, strengthening relationship with business partners and building sales momentum



# **Wholesale Banking**

### Aspirations

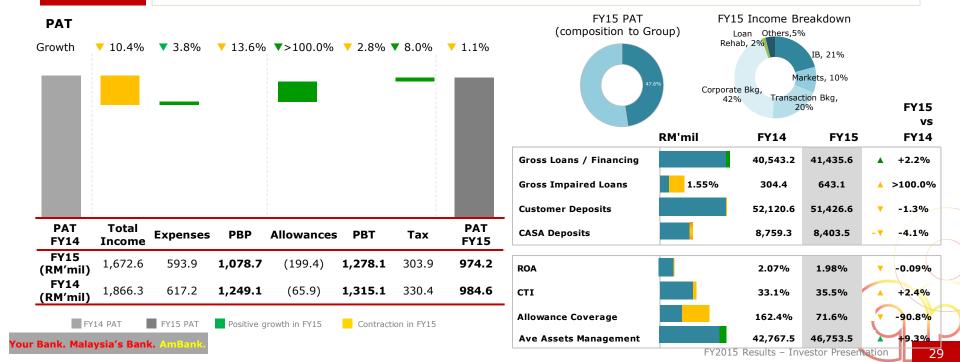
**Coverage:** Maximising franchise value through holistic coverage & cross sell – full understanding of customer needs, distinguishing service by complexity, allocating specialists intelligently to grow sustainable profitability **Products:** To offer innovative, quality products and services and deliver comprehensive differentiated solutions

### Diversified contributions

- Improved contributions from funds management and equity markets were partially offset by compressed margins in Corporate Banking. Additionally, subdued capital market activities had adversely impacted Debt Capital Markets, Corporate Finance and Trading divisions
- Good loan growth in mid-corporations/commercial segment
- Expenses well contained from right-sizing initiatives and lower provisions from pursuing higher quality assets
- Impaired loans ratio and allowance coverage impacted by a large well secured corporate impairment

### Outlook

• Consistent growth in assets management, sales & trading opportunities from market volatility, greater focus on Islamic Markets, some margin pressure



EXECUTIVE FINANCIAL ASSET QUALITY FUNDING & OUTLOOK & DIVISIONAL SUPPLEMENTARY SUMMARY PERFORMANCE INFORMATION

### **General Insurance**

# Aspirations

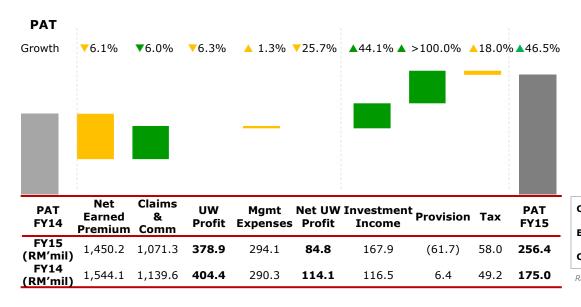
Together we help make Malaysia a safer place with great insurance solutions

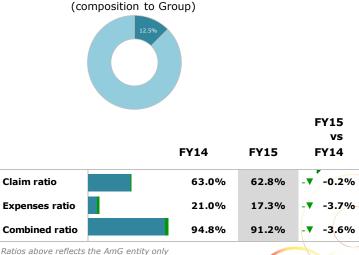
Stronger profit

- Higher profits from investment income (gain on disposal of investments and improved bond valuations) and better claims management
- · Lower premium in part due to subdued auto financing impacting Bancassurance
- Positive capital adequacy ratio exceeds benchmark regulatory target

Outlook

• Continue to aim for consistent growth on the underlying business performance. Focus will be top line strategic growth initiatives and preparation for the upcoming detariffication





FY15 PAT

FY14 PAT FY15 PAT Positive growth in FY15 Contraction in FY15

# **Islamic Banking**

Aspirations

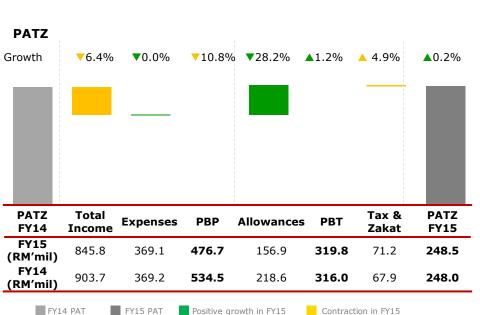
To be the Islamic Bank of Choice

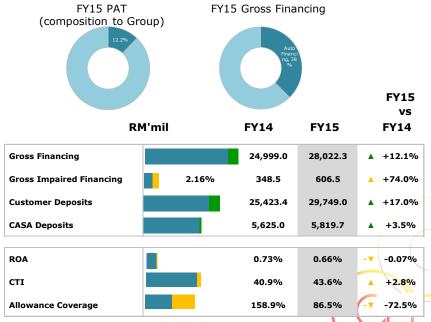
Strong financing growth

- $\bullet$  Strong double-digit financing and customer deposits growth. Financing driven by Wholesale Banking's growth of 28%
- Income reflects continued margin compression and realignment of Retail Banking's financing portfolio
- Impaired financing ratio and allowance coverage impacted by a large well secured corporate impairment

Outlook

- Expect growth in retail financing with emphasis on asset quality
- Managed growth in wholesale banking financing and initiatives to increase non-profit income
- Aspire to increase cost-effective deposits





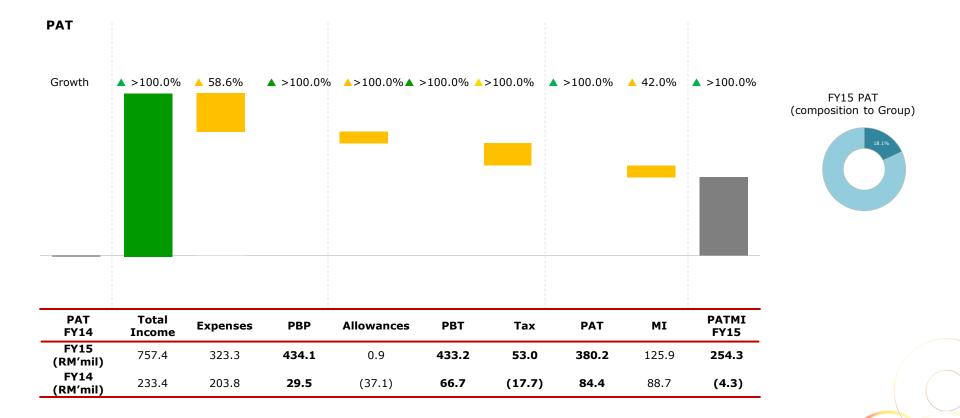
EXECUTIVE FINANCIAL ASSET QUALITY FUNDING & OUTLOOK & DIVISIONAL SUPPLEMENTARY SUMMARY PERFORMANCE INFORMATION

# **Group Operating Segments**

- Income includes one-off divestment gain of AmLife and AmFamily businesses of RM462 mil and gain on disposal of AmFraser Securites Pte Ltd
- Higher expenses reflect continued investment (centrally accrued)
- MI represents non-controlling interests within the Group

Positive growth in FY15

Contraction in FY15



FY15 PAT

FY14 PAT

# SUPPLEMENTARY INFORMATION

# **AMBANK GROUP**



# Diversifying funding sources and maturity profile

### Funding diversity underpinned by

LDR<sup>1</sup> of 83.8%

CASA: RM18.7 billion

Fixed deposits: RM73.4 billion (strong retention)

### Supplemented by term funding & debt capital

### **AMMB Holdings Bhd**

1. RM2b Medium Term Notes (Senior & Subordinated)

#### AmBank (M) Bhd

- 1. RM500m Innovative Tier 1 Capital Securities Programme
- 2. RM500m Non-innovative Tier 1 Capital Securities Programme
- 3. USD200m USD Subordinated Term Loan
- 4. RM2b Medium Term Notes
- 5. RM4b Tier 2 Subordinated Notes
- 6. RM7b Senior Notes<sup>2</sup>
- 7. USD2b Euro Medium Term Notes

#### **AmBank Islamic Bhd**

- 1. RM2b Subordinated Musyarakah Sukuk
- 2. RM3b senior sukuk musyarakah programme
- 3. RM3b Basel III-compliant Subordinated Sukuk Murabahah Programme via Tawarruq arrangement

#### AmBank (M) Bhd AmBank Islamic Bhd

Loans with Recourse

Recourse obligations on loans sold to Cagamas maturing in 2017

Islamic financing sold to Cagamas – maturing in 2016

### **Funding characteristics**

- Improve funding stability, maturity gap & liquidity ratios
- Reduce dependence on short-dated deposits to fund long-dated fixed rate loan assets which incur
  liquidity risk and interest rate risk
- Diversifies investor base
- **No obligation for buy back** since we are not exposed to withdrawal risks and the notes are traded in the open market
- Enable depositors to invest in long and medium dated papers

- Statutory reserve and liquidity requirement savings
- Reduced exposure to interest rate risks



- 1. Includes stable funding sources
- 2. 1st senior notes issuance by a financial institution in Malaysia

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# **ANZ & AmBank Group Partnership**



### **Partnership with ANZ**

### **Value proposition**

- Seconding ANZ staff into key roles
- Providing technical expertise
- · Support new product development
- Two-way customer referrals
- Joint account planning
- Access to regional network & connectivity

### **Board representation - AMMB Holdings Bhd**

- Shayne Elliot Director (Chief Financial Officer, ANZ)
- Mark Whelan Director (Managing Director, Corporate & Commercial, ANZ)
- Suzette Corr Director (General Manager HR Australia and Group General Manager Talent & Culture, ANZ)

# Board representation -AmBank (M) Bhd, AmBank Islamic Bhd & AmInvestment Bank Bhd

 Graham Hodges – Director (Deputy Chief Executive Officer, ANZ)

### **Management representation**

- Mandy Simpson Chief Financial Officer
- Nigel Denby Chief Risk Officer
- Tan Chin Aun Transaction Banking
- Oscar Demirtas Senior Programme Manager, Small Business Banking

### **ANZ diversified footprints in Asia**



### 29 Asian markets, 5 Partnerships

Source: ANZ website



EXECUTIVE FINANCIAL ASSET QUALITY FUNDING & OUTLOOK & DIVISIONAL SUMMARY PERFORMANCE CAPITAL STRATEGY PERFORMANCE

# AmGeneral: Leveraging strategic partnership with global insurance partner





SUPPLEMENTARY



### **Partnership with IAG**

# IAG diversified footprints in Asia

### **Value proposition**

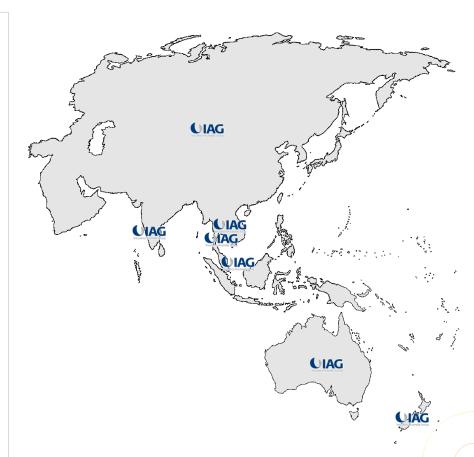
- Involved in the management of AmGeneral Insurance, offering skills transfer, partnership and relationship models of IAG
- Adding value through claims re-engineering savings, increased revenue via product development, underwriting and pricing

### **Board representation**

- Duncan Brain Director (CEO, IAG Asia)
- Aidan Pallister Director (Deputy CEO / COO of IAG Asia)

### **Management representation**

- Derek Roberts CEO, AmGeneral Insurance Berhad
- Arron Mann General Manager, Claims
- Chris Tandy General Manager, Personal and Commercial Pricing

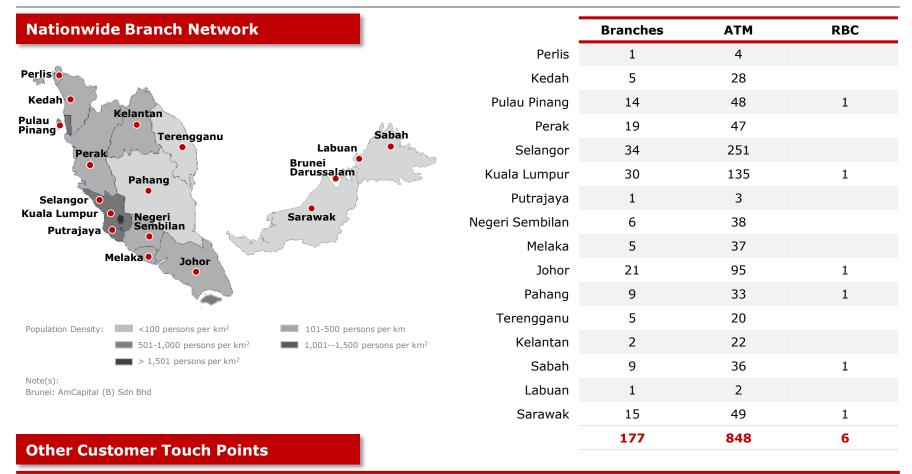


2 subsidiaries in Thailand & Vietnam Investment in associates in Malaysia, China & India

our Bank. Malaysia's Bank. AmBank. Source: IAG annual report 2014

EXECUTIVE FINANCIAL ASSET QUALITY FUNDING & OUTLOOK & DIVISIONAL SUPPLEMENTARY CAPITAL STRATEGY PERFORMANCE INFORMATION

# Multiple distribution channels aligned to demographics



AmBank Islamic branches	Weekend Banking Branches	ATMs @ 7-Eleven	Electronic Banking Centres	Internet & Mobile Banking	AmGeneral	AmMetlife	AmInvestment	мвғ
3	76	381	184	AmOnline AmGenie	32 (include 28 dual branded branches)	<b>18</b> branches <b>52</b> agencies	14	26

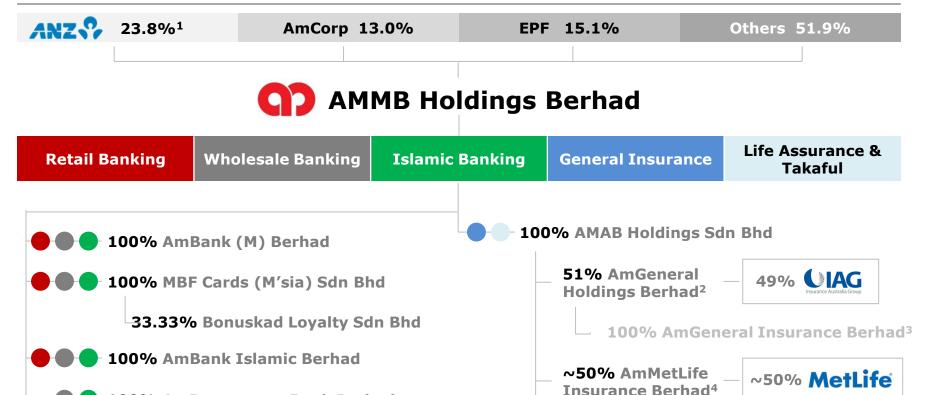
'our Bank. Malaysia's Bank. Amb

~50% AmMetLife

Takaful Berhad<sup>4</sup>

# Solid shareholding structure & franchise value

As at 31 Mar 2015



### Foreign shareholding excluding ANZ

FY2010	FY2011	FY2012	FY2013	FY2014	FY2015
27%	27%	26%	29%	31%	29%

<sup>1.</sup>ANZ: ANZ Funds Pty Ltd,a wholly owned subsidiary of Australia and New Zealand Banking Group Limited

100% AmInvestment Bank Berhad

100% AmInvestment Group Berhad

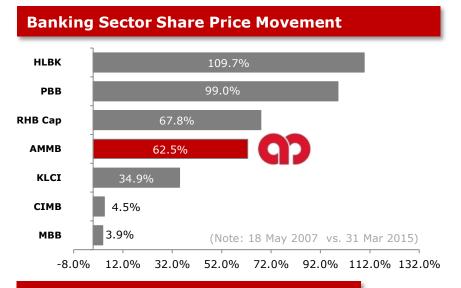
~50% MetLife

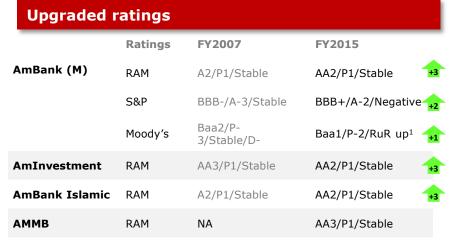
<sup>2.</sup> Formerly known as AmG Insurance Berhad

<sup>3.</sup> Formerly know as Kurnia Insurans (Malaysia) Berhad

<sup>4.</sup>MetLife owns 50% plus one share in AmMetLife Insurance Berhad, with the remaining shares held by AmBank Group, and AmBank Group owns 50% plus one share in AmMetLife Takaful Berhad, with the remaining shares owned by MetLife

# Banking sector share price movement / target price and recommendations





1 RuR up – rating under review for possible upgrade

+1 Notches of ratings upgrades since 2007

**SUPPLEMENTARY** 

**INFORMATION** 

### **Target Price and Recommendations**

Your Bank, Malaysia's Bank, Amba



TP: target price

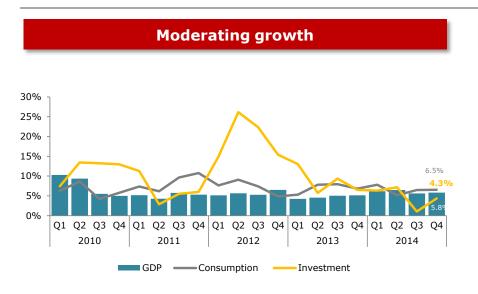
# SUPPLEMENTARY INFORMATION

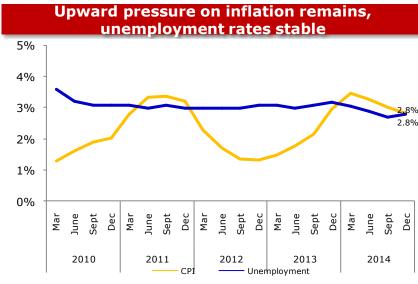
# **ECONOMY & INDUSTRY**



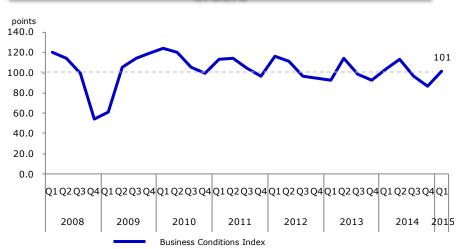
EXECUTIVE FINANCIAL ASSET QUALITY FUNDING & OUTLOOK & DIVISIONAL SUPPLEMENTARY CAPITAL STRATEGY PERFORMANCE INFORMATION

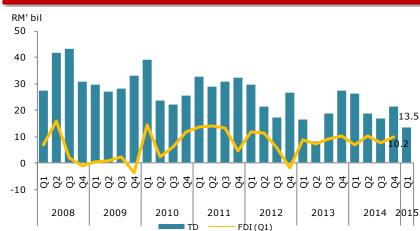
## Malaysian economy is on a steady growth trajectory





# Promising start, growth in domestic and export orders

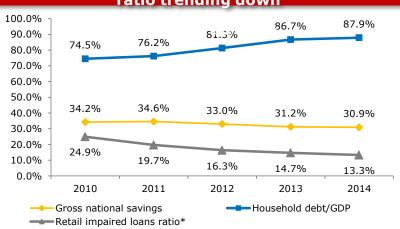




**FDIs remain robust** 

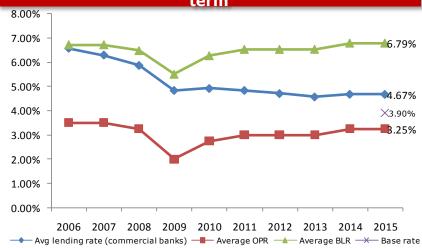
## Well-contained risks despite increase in household indebtedness





<sup>\*</sup> Retail comprise purchase of transport vehicle, purchase of residential property, personal use and credit card

# Interest rates expected to remain in the short term

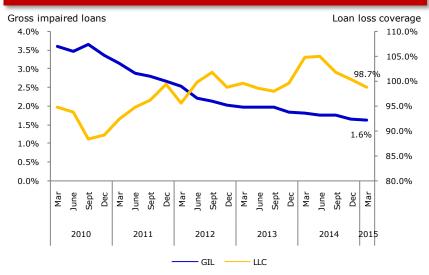


<sup>\*</sup> Effective 2 January 2015, the Base Rate would replace the Base Lending Rate as the main reference rate for new retail floating rate loans

### Gradual slowdown in the household debt growth



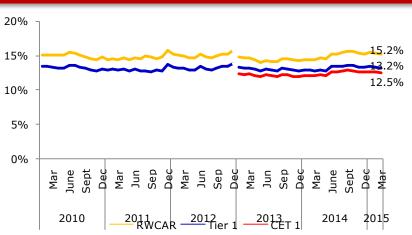
### **Improving asset quality**



EXECUTIVE FINANCIAL ASSET QUALITY FUNDING & OUTLOOK & DIVISIONAL SUPPLEMENTARY CAPITAL STRATEGY PERFORMANCE INFORMATION

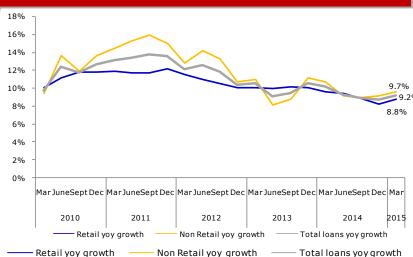
# Capital remains sound in the banking sector, loans growth moderating

### Capital levels above BNM's Basel 3 guidelines

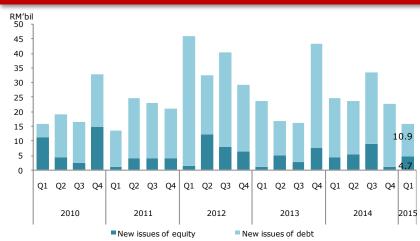


Beginning January 2013, capital components are reported based on Basel III Capital Adequacy Framework

### Moderating loans growth



### Capital activities supported by debt issuance



### Sustained deposits growth provides liquidity



**EXECUTIVE FINANCIAL FUNDING & OUTLOOK & DIVISIONAL SUPPLEMENTARY** ASSET QUALITY **PERFORMANCE** SUMMARY STRATEGY **PERFORMANCE INFORMATION** 

# ETP: Propelling Malaysia towards becoming a high-income, developed nation by 2020

#### **ETP Overview GROSS NATIONAL JOBS** INCOME · RM48k (USD15k) 31.6m population **GNI** per capita 3.3m additional jobs RM1.7 trillion GNI 6% annual GDP growth **ECONOMIC TRANSFORMATION PROGRAMME Focus Drivers:** 12 NKEAs, 131 EPPs · 60 Biz Opportunities RM1.4 trillion investment Private-sector led 92% private investment Competitiveness 'Enablers' 8% public investment 6 SRIs & 51 Policy Measures 73% DDI, 27% FDI **TRANSFORMATIONAL INVESTMENT ACTIONS**

Admickement of 12 fixeds in 2015 and 2017							
	2020	20 Target KPI Scorin					
NKEAs	GNI (RM'bil) New Jobs		2014	2013			
Greater KL/ Klang Valley	190	320,000	103%	98%			
Oil, Gas & Energy	131.4	52,300	108%	97%			
Financial Services	180.2	275,400	121%	117%			
Wholesale & Retail	55.4	454,190	104%	124%			
Palm Oil & Rubber	230.9	41,600	106%	78%			
Tourism	66.7	497,000	126%	115%			
Electrical & Electronics	53.4	157,000	104%	105%			
Business Services	78.7	245,000	96%	102%			
Communications Content & Infrastructure	57.7	43,162	110%	101%			
Education	31.8	535,000	116%	102%			
Agriculture	28.9	109,335	120%	98%			
Healthcare	35.3	181,000	105%	103%			

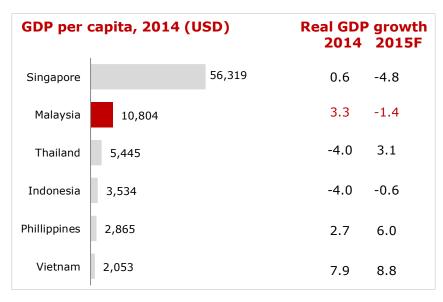
Achievement of 12 NKEAs in 2013 and 2014

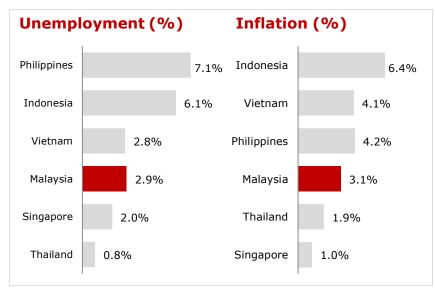
Tracking of EPPs							
	2020 Target	2011	2012	2013	2014	To-date	% of Target
Investment (USD'bil)	444.0	94.8	21.7	15.2	14.4	146.1	32.9%
GNI per capita (USD per capita)	15,000	9,710	228	168	320	10,426	69.5%
Job Creation (mil)	3.3	0.2	0.4	0.4	0.5	1.5	45.5%

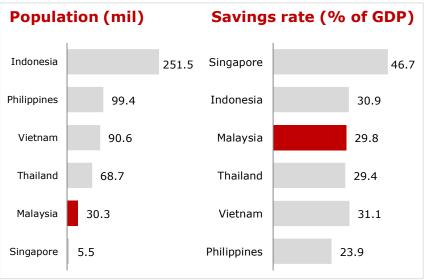
- · Scoring is calculated by a simple comparison against set 2013 and 2012 targets respectively. (\*) The overall NKEA composite scoring is the average of all scores. · Data was correct as on ETP announcement date, the ETP is an evolving programme, in the past 2 years, some EPPs have been dropped, some new ones were added
- Source ETP Annual Report 2013 & 2014, Resaerch House Report ETP: Economic Transformation Programme

**EXECUTIVE FINANCIAL FUNDING & OUTLOOK & DIVISIONAL SUPPLEMENTARY ASSET QUALITY PERFORMANCE** CAPITAL **PERFORMANCE INFORMATION SUMMARY STRATEGY** 

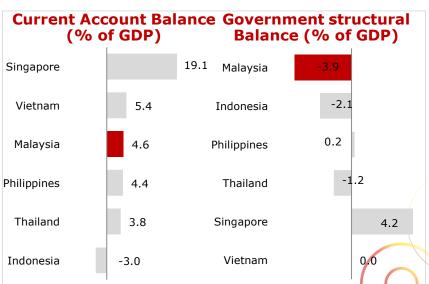
### Malaysia remains an attractive investment destination







'our Bank. Malaysia's Bank. AmBani



### Glossary / Disclaimer of warranty and limitation of liability

#### Reported Performance

Reported performance refers to the financial performance as reported in the audited financial statements and disclosed to the market

#### One Offs

One offs comprise those impacts on financial performance that arise from changes to:

- accounting and provisioning policies (eg 5 and 7 year rules)
- differences between economic and accounting hedges
- prior period catch ups (eg backdated salary costs)
- strategic investments and divestments (eg ANZ partnership), and
- tax and regulatory regimes (eg deferred tax asset write off due to reduction in corporate tax rates)

#### Underlying Performance

Underlying performance refers to the financial performance adjusted for one off impacts as above

#### **Business Divisions**

#### Business divisions

- comprise AmBank Group's core operating businesses that generate profits from direct customer transactions and interactions
- have relatively more stable income streams, incur the bulk of the costs and typically have a lower risk profile
- in most instances have market shares and growth metrics that can be measured and benchmarked externally

#### Operating Segments

#### Operating segments

- have more volatile and lumpy income streams, with the former a direct function of risk appetite
- include
  - income and expenses associated with shareholder funds, loan rehabilitation and legacy businesses, plus
  - costs associated with corporate, shared services and governance functions currently not charged back to the business units

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