Token Login User Guide

▾ INTRODUCTION

AmAccess Trade is a **web-based trade solution** for connecting your business for growth. It offers the fast and efficient way to access your international and local trade transactions. The key features of AmAccess Trade are:

- Online Trade Application
- Online Advice retrieval
- Email notifications

Introduction

About The Token

Activating Your Token

Changing Your Token PIN

Unlocking Your Token

Token Login Guide

Steps to Log In

Helpdesk

For help on AmAccess Trade, you may reach our Contact Centre at:
T | +603 2058 2800
F | +603 2026 1716
E | AmAccessTrade@ambankgroup.com

Business Hours:
Monday – Thursday: 8.45am to 5.45pm
Friday: 8.45am to 4.45pm
Weekend & Public Holiday : Closed

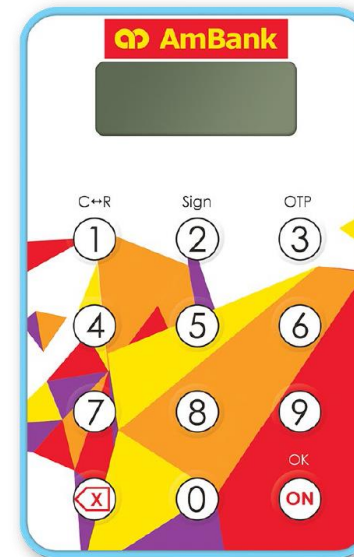## TOKEN - ABOUT THE TOKEN

Security and Technology Overview

• Token Based Users are authenticated using a Two-Factor Authentication token which is activated by a Personal Identification Number (PIN), in addition to your Login ID. Each time you enter your Login ID, a Challenge will be provided. A Response to the Challenge has to be generated from a VASCO® token device that is assigned to your Login ID. The Challenge will be refreshed every 50 seconds to prevent fraudulent use of expired Response.

Battery Life

• Manufacturing warranty of 3 years.

Lost Token/Replacement

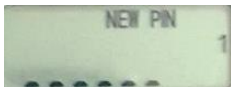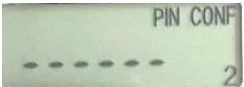• Please call +603 2058 2800 or email to AmAccessTrade@ambankgroup.com

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AmAccess Trade

TOKEN –ACTIVATING YOUR TOKEN

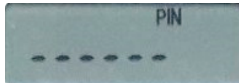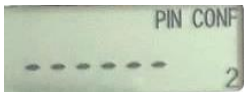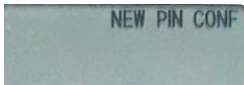| Step #	As shown on Token's Display Screen	Description
Step 1	SELECT	Press 'ON' for 2 seconds until '**SELECT**' appears on screen
Step 2	NEW PIN 1 _ _ _ _ _ _	Press '1' to start the Challenge Response module. '**NEW PIN**'. will appear on screen
Step 3	NEW PIN 1 _ _ _ _ _ _	Enter your preferred 6-digit PIN and press 'OK'. *If '**BAD PIN 1**' appears on screen or 'NEW PIN' is not showing, your token might have been activated /changed PIN before, immediately call our Contact Centre at 03-21783188
Step 4	PIN CONF _ _ _ _ _ _ 2	Re-enter your preferred 6-digit PIN and press 'OK' to activate the token. Your PIN has been successfully configured when 'PIN CONF' appears on screen.
Step 5		Press to switch off your token.

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TOKEN – CHANGING YOUR TOKEN PIN

Step #	As shown on Token's Display Screen	Description
Step 1	SELECt	Press 'ON' for 2 seconds until '**SELECT**' appears on screen
Step 2	PIN - - - - - -	Re-press 'ON' button for 5 seconds until 'PIN' appears on screen. Key-in your current 6-digit PIN followed by 'OK'.
Step 3	- - - - - - -	When '**NEW PIN**' appear on screen, key-in your new 6digit PIN and press 'OK'.
Step 4	PIN CONF - - - - - - 2	Re-enter your new PIN and press 'OK'.
Step 5	NEW PIN CONF	Your PIN has been successfully changed when '**NEW PIN CONF**' appears on screen.

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TOKEN – UNLOCKING YOUR TOKEN

Step #	As shown on Token's Display Screen	Description
Step 1		If 'BAD PIN' appears on screen, you have entered an incorrect PIN. You may try up to 5 times before the token is locked.
Step 2		If your token is locked, immediately contact AmBank's Contact Centre at 03-2178 3188.

Introduction

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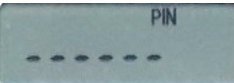
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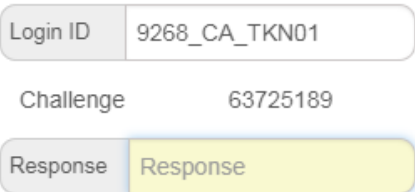
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TOKEN – TOKEN LOGIN GUIDE

Step #	As shown on Token's Display Screen	Description
Step 1	SELECt	Press 'ON' for 2 seconds until '**SELECT**' appears on screen
Step 2	PIN ------	Press '1' to start the Challenge Response module
Step 3	--------	Enter your 6-digit PIN and press 'OK'. 8 dashes will appear on screen
Step 4	63725189	Enter the 8-digit Challenge number displayed on AmBank's Corporate Internet Banking login page and press 'OK'

Login ID	9268_CA_TKN01
Challenge	63725189
Response	Response

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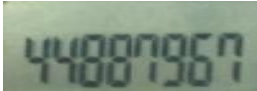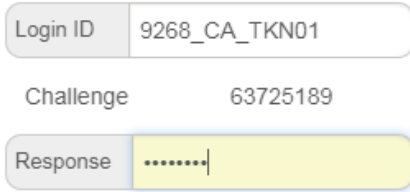
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7

TOKEN – TOKEN LOGIN GUIDE (CONT'D)

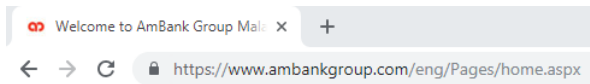| Step #	As shown on Token's Display Screen	Description
Step 5		Your token will display the 8-digit Response Code. Enter the Response Code at the Response Field of the login page and click '**Sign In**' Login ID — 9268_CA_TKN01 Challenge — 63725189 Response — ••••••••
Step 6		Press 🔲 to switch off your token.

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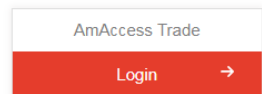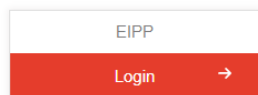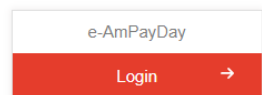Weekend & Public Holiday : Closed

▾ STEPS TO LOG IN

1 Visit www.ambankgroup.com.

2 Click on *Online Login*

3 Click on *Login* under AmAccess Trade

Once you click here, the webpage will redirect you to **AmAccess Trade Islamic**

Input your *Company Abbreviation* and *Login ID* and refer to Token Login Guide on page 7 & 8

4

Welcome to AmAccess Trade
Online Trade Transaction

Online Trade Finance
Login to AmAccess Trade Islamic

*Company   ABC123
*Login ID   CUCHECKER
7131 4489
Challenge
*Response

Clear   Login

Password Login Click Here

New User Activation
Forgotten / Change Password   Enable User ID

TIPS!
Click on the *Security Tips* to review the guide to:
• Steps to Authenticate Website
• Easy Ways Protecting Yourself
• Email Security Tips

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9

Thank you